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NATIONAL PENSION AND PROVIDENT FUND

Securing Future Together

Ref. No: NPPF/PROC-02/2026/12743

Date: 1st July 2026

Supplier Details

Supplier's Name: _____

Contact Number: _____

Subject: Supply and Provisioning of VMware vSphere Foundation Subscription and Red Hat Enterprise Linux (RHEL) Subscription Services including Technical Support

1. Invitation

The National Pension and Provident Fund (NPPF) invites sealed quotations from eligible and qualified bidders for the supply and provisioning of VMware vSphere Foundation Subscription Services and Red Hat Enterprise Linux (RHEL) Subscription Services, including technical support.

2. Scope of Work

The selected bidder shall:

Package 1: VMware vSphere Foundation

- Supply and provision VMware vSphere Foundation subscriptions
- Activate and register under **NPPF VMware Account (Contract No. 53206531)**
- Provide installation guidance and integration support
- Conduct testing and commissioning
- Provide 24x7 technical support

Package 2: RHEL Subscription

- Supply and provision RHEL subscriptions
- Register under **NPPF Red Hat Account (Contract No. 16834370)**
- Provide updates, patches, repositories
- Support system configuration and hardening
- Provide 24x7 support

Note: Vendors may bid for one or both packages.



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The selected bidder shall be responsible for the supply and provisioning of the proposed software solutions, including but not limited to the VMware virtualization platform and Red Hat Enterprise Linux (RHEL) subscription services, along with technical support during implementation, configuration, integration, testing, commissioning, and operational phases, as and when required by NPPF.

The bidder's responsibilities shall include the following:

a. End-to-End Delivery and Support

Supply all required licenses and subscriptions for:

- VMware vSphere virtualization environment
- Red Hat Enterprise Linux operating system
- Provide installation guidance, configuration support, and assistance for integration with existing IT infrastructure as and when required.

b. Configuration and Integration

- Provide support for configuration of VMware virtualization clusters, hosts, networking, and storage as and when required.
- Assist in installation, registration, and management of Red Hat Enterprise Linux (RHEL) subscriptions for physical and virtual servers.

c. Licensing and Compliance

- Ensure all software, subscriptions, and certificates are genuine, valid, and legally licensed.
- Maintain compliance with vendor licensing policies and audit requirements.
- Provide documentation of license ownership and support entitlement.

d. Support and Maintenance

- Provide post-implementation support for the agreed warranty period.
- Ensure coordination with OEM vendors such as VMware, Red Hat when required.
- Provide 24x7 support for critical production issues during warranty/support period.

e. Security and Best Practices

- Ensure adherence to industry best practices for:
- Virtualization security hardening
- Red Hat Enterprise Linux (RHEL) security configuration
- Provide guidance and support for security implementation and hardening as and when required.

f. Carefully review the tender document, understand requirements, and incorporate clarifications and amendments.

g. Bear all costs associated with bid preparations and submission.

h. Maintain the confidentiality of information provided by the issuing authority.



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- i. Ensure the bid remains valid as per the tender document.
- j. Submit the required bid security in the prescribed format and within the specified timeline.

3. Price Schedule

Sl. No	Product Description	QTY	Unit (Nu.)	Rate	Total (Nu.)
1	VMware vSphere Foundation Subscription	204 cores			
2	Red Hat Enterprise Linux Server, Standard (Physical or Virtual Nodes)	3			
3	Red Hat Enterprise Linux for Virtual Datacenters, Standard	5			
	Subtotal				
	5% GST				
	Grand Total (Nu.)				

Prices must be inclusive of taxes, duties, and delivery.

4. Technical Specifications

Specification for Mware vSphere Foundation:

Sl. No	Specification	Description	Compliance (Yes/No)
Minimum Specification			
1	General Features		
1.1	Product	VMware vSphere Foundation	
1.2	Included components	· VCF Operations	
		· VMware vCenter Server	
		· VMware vSAN	
		· VMware vSphere ESXi	
		· VMware vSphere Kubernetes Service	
1.3	Support requirement	24x7 production support	
1.4	The VMware vSphere Foundation Subscription Service shall be fully compatible and integrated with the existing VMware ESXi-8.0U3 standard and vCenter Server 8 standard.		



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Specification for Red Hat Enterprise Linux (RHEL) Subscription:

Sl. No	Specification	Description	Compliance (Yes/No)
Minimum Specification			
1	General Features		
1.1	Product	Red Hat Enterprise Linux (RHEL) Subscription	
1.2	Included features	OS updates & patches	
		Red Hat Satellite	
		Access to Red Hat repositories	
		Support level (Standard)	
1.3	The RHEL subscription service should be compatible with Red Hat Enterprise Linux (RHEL) 8 operating system.		
1.4	Support requirement	24x7 production support	

5. Delivery & Completion

- Subscription provisioning: **Within 7–15 working days**
- Full delivery: **Within 30 days**
- No partial delivery unless approved

6. Bid Security

All bidders shall submit a Bid Security of **Nu. 127,652/-**, valid for **60 days** from bid submission deadline.

Bid security shall be forfeited if:

- Bid withdrawal during validity period
- Failure to sign contract for the successful bidder
- Failure to submit performance security by the successful bidder

7. Performance Security

The successful bidder shall submit **10% of contract value** as Performance Security for one year. Please note that the supply is for two different categories, i.e.

1. VMware Supply (10% of contract price)
2. Red Hat (10% of contract price)

Kindly provide your financial proposal depicting clearly as above.

Failure shall result in:



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14. Evaluation Method

Evaluation shall follow:

1. Red Hat

Particulars	Points	Score
1. Firm's experience in executing similar project.	25	
2. Subscription Coverage & Scalability	20	
3. Compliance with NPPF Requirements as Specified in the ToR.	15	
6. Competency of Key Personnel for the Proposed Assignment	30	
7. Post-implementation support and warranty services	10	
Grand Total	100	

2. VM Ware

Particulars	Points	Score
1. Firm's experience in executing similar project.	25	
2. Compliance with VMware vSphere Foundation Requirements	20	
3. Compliance with NPPF Requirements as Specified in the ToR.	15	
6. Competency of Key Personnel for the Proposed Assignment	30	
7. Post-implementation support and warranty services	10	
Grand Total	100	

Technical (Pass/Fail)

- Eligibility compliance
- Technical compliance as per the evaluation criteria.

15. Eligibility Criteria

Sl. No	Eligibility Criteria	Supporting Document
1	Bidder should be a registered firm or company in Bhutan.	Valid Trade License and Tax clearance certificate.
2	Bidder shall have never been blacklisted /barred /disqualified by any regulator/statutory body.	Self-declaration (by authorized signatory of the bidder). Inaccurate self-declaration will lead to disqualification of the bidder.
3	Technical capability and prior experience	<ul style="list-style-type: none">• The bidder must have proven experience in the supply, installation, configuration, implementation, testing, commissioning, and support of:<ul style="list-style-type: none">• Enterprise virtualization solutions;



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16. OEM Authorization

The bidder must submit valid authorization from VMware and Red Hat confirming reseller/partner status. None submission of this may result in disqualification.

17. Confidentiality

The bidder shall:

- Protect all NPPF data and information
- Not disclose without written approval

Breach may result in:

- Termination
- Security forfeiture
- Legal action

18. Conflict of Interest

The bidders must sign on the Integrity pact which is annexed in annexure 1. Failure to submit will lead to disqualification.

19. Termination Clause

NPPF may terminate with **14 days' notice** if:

- Non-performance
- SLA violations
- Contract breach

NPPF may recover losses from the supplier.

20. Force Majeure

Neither party liable for events beyond control. If exceeding **30 days**, NPPF may terminate.

21. Compliance & Licensing

- All products must be genuine and licensed
- Documentation must be provided
- Compliance with OEM policies mandatory



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22. Right to Reject

NPPF reserves the right to:

- Accept or reject any bid
- Cancel the process without justification

23. Tax Deduction

TDS shall apply as per Bhutan laws.

24. Submission Requirements

Bidders must submit:

- Trade License
- Tax Clearance
- Experience documents
- Technical proposal
- Price quotation
- Bid security
- OEM authorization

25. Validity of Quotation

Quotation must remain valid for **45 days**.

26. Supplier Declaration

I/We certify that:

- All information is accurate
- No conflict of interest exists
- Terms and conditions are accepted

Supplier's seal and Signature